

# QUALITY POLICY

The CANFOR logo consists of the word "CANFOR" in a bold, sans-serif font, with a stylized tree icon integrated into the letter "O". The logo is set against a white background within a red-bordered oval.

## AT THE PRINCE GEORGE PULP AND PAPER, INTERCONTINENTAL, TAYLOR AND NORTHWOOD PULP MILLS, WE ARE COMMITTED TO EXCELLENCE IN OUR PRODUCTS AND SERVICES.

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### WE WILL DO THIS BY:

- Ensuring everyone in our company understands the strategic importance of quality.
- Working closely with our customers to continually improve our products and services.
- Working cooperatively with our suppliers to ensure the materials and services we buy meet the needs and expectations of our customers and of the company.
- Setting and meeting objectives to continually improve our quality management practices for meeting the needs and expectations of our customers.
- Satisfying the applicable requirements for the continual improvement of the quality management system.
- Communicating our quality performance to our Board of Directors, shareholders, employees, customers and other interested parties.

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OCTOBER 2018

A handwritten signature in black ink, appearing to read "M. Pudlas".

**MARTIN PUDLAS**

Vice President, Operations and Innovation